



## FordFocus

# Your Technical Supplement 20

FordParts

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## Front and/or rear door window glass stops when closing and returns to the fully open /half open position; Intermittent malfunction of the power window automatic modus

**Model:** Focus 2004.75 (07/2004-)

**Summary:** Should a customer express concern that the front and /or rear door window glass stops when closing and returns to the fully opened or half opened position, the probable cause is a misfit of the dynamic nominal curve of the window regulator module. The dynamic nominal curve does not fit to the door characteristics (e.g. window seal, door glass run, window regulator).

To rectify this concern, the curve characteristic of the door window regulator module should be reset to nominal by performing the detailed steps of the first alternative in this bulletin.

If the first alternative does not correct the concern, the second alternative should be performed

### Service Instruction

#### First Alternative



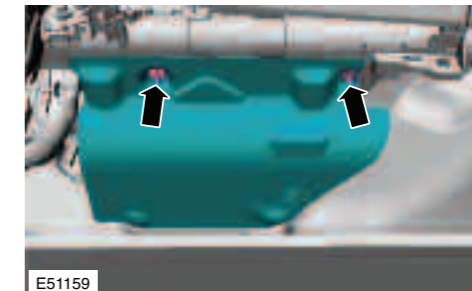
- NOTE:** Make sure that the door window opening is free of all foreign material

**NOTE:** This procedure only works by using the switch assembly and not the single window regulator buttons

Open the door window with the one touch quick down function (second detent) and make sure the door window is fully open

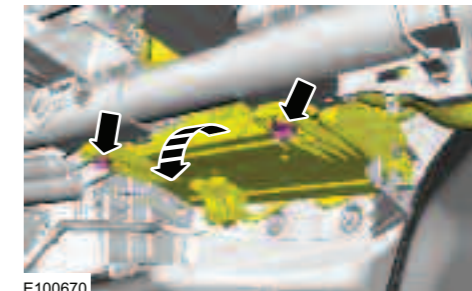
- If the door window has stopped in the fully open position, press the corresponding power window control switch open button on the switch assembly and hold it for at least 5 seconds in first detent (not completely pressed to the second detent)
- Release the power window control switch open button
- Press again the power window control switch open button to the second detent two times  
The curve characteristic of the door window regulator module has been deleted. The one touch pick up function is set to inoperable.
- Initialize the door window motor
- Repeat step 1 to 5 for each affected door window motor
- If the first alternative does not correct the concern, go to *Second alternative*

#### Second Alternative



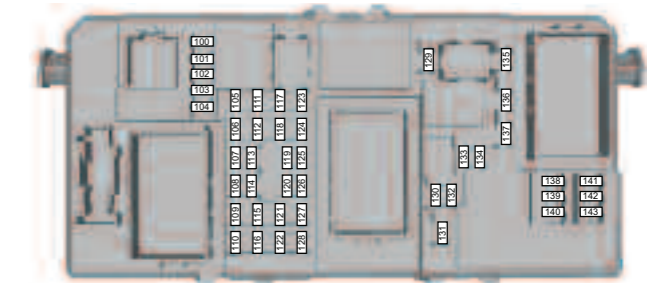
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- Remove the passenger's side footwell trim (if equipped)



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- Detach the Central Junction Box (CJB) from the reinforcing element
- Remove the corresponding two fuse(s) from the CJB:
  - Front Driver Side, 25A; Passenger Side 20A; fuse 134 & 133
  - Rear 20A, fuse 118 & 120



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- After 15 minutes waiting time, re-install the fuse(s)
- Check if automatic open and closing (second switch point) is disabled. If automatic modus is still working, please repeat step 1 to 2 but increase time to 30 minutes before reinstalling the fuse(s)
- If automatic modus is disabled, press the power window control switch button to close and open the window completely two times (manual relearning):
  - Close the door window completely
  - Open the door window completely
  - Close the door window completely (it is essential that there is no interruption of this run).
  - Open the door window completely
- Release the power window control switch button and check all window functions of all door windows
- To install, reverse the removal procedure

# Tailgate does not open; Instruction to open the tailgate if the tailgate latch mechanism is jammed/damaged

**Model:** Focus 2004.75 (07/2004-)

**Summary:** Should a customer express concern that the tailgate cannot be opened, the probable cause is a jammed/damaged tailgate latch mechanism.

Two different tailgate latches have been installed in production:

- Old version with part number 3M51-R442A66-AB on Focus 2004.75 build from 07/2004 up to 02.12.2007 (build code 4D - 7P)
- New version with part number 8M51-R442A66-AB on Focus 2004.75 build from 03.12.2007 (build code 7P) onwards

Depending on the installed tailgate latch, three different instructions are available to open the tailgate. On vehicles with the old level design it is not possible to reach the tailgate latch emergency release while the tailgate is closed. To open the tailgate the tailgate striker should be released from the inside of the vehicle.

This instruction details the three following case scenarios. Open the tailgate on:

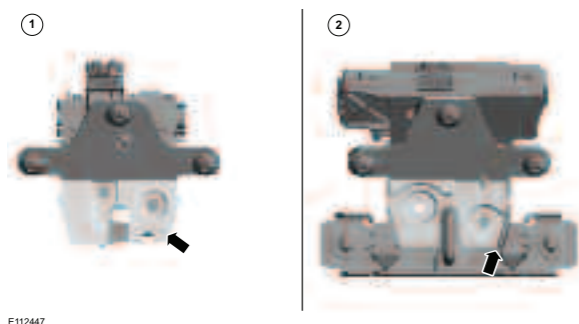
- vehicles with the NEW tailgate latch installed
- vehicles with the OLD tailgate latch installed and the admission to the latch is restricted (e.g. Focus 2004.75 especially with 1.8L/2.0L Duratec-HE (M14) (CNG))
- vehicles with the OLD tailgate latch installed and with unresisted admission to the latch

## Parts Required

Description	Finis
Tailgate latch	Contact your Ford dealer

## Service Information

### Overview of the tailgate latch emergency release on the old and new tailgate latch



1. Emergency release on the tailgate latch - new tailgate latch
2. Position to release the tailgate latch - old tailgate latch with lock striker

## Service Instruction

### Open the tailgate on vehicles with the NEW tailgate latch installed

1. Release the rear seat backrest upper latches on both sides to gain access to the luggage compartment
2. **NOTE:** The plastic cover is due to be damaged within the following step. The plastic cover is part of the new tailgate latch from the inside of the vehicle, mark and cut out the shown section on the plastic cover using a sharp knife



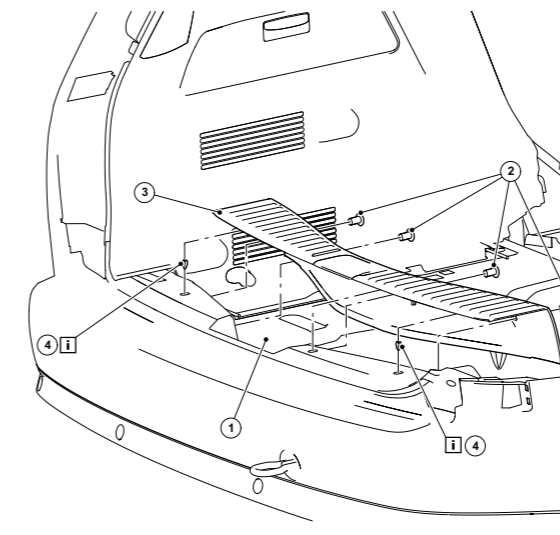
3. Activate the tailgate latch emergency release

- Open the plastic cover
- Using a suitable screwdriver to activate the tailgate latch emergency release
- Open the tailgate from the inside and renew the liftgate latch



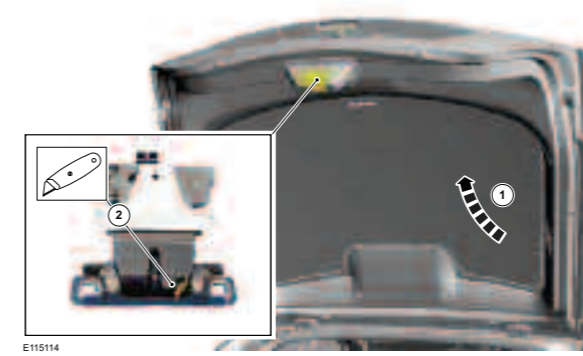
### Open the tailgate on vehicles with the OLD tailgate latch installed and the admission to the latch is restricted

1. Release the rear seat backrest upper latches on both sides to gain access to the luggage compartment
2. Remove the rear parcel shelf(s) (if equipped)
3. From the inside of the vehicle loosen the loadspace scuff plate trim panel
  1. If required, remove the loadspace floor carpet
  2. Carefully remove the loadspace scuff plate trim panel retaining clips
  3. Loadspace scuff plate trim panel
  4. Release the loadspace scuff plate trim panel retaining clips



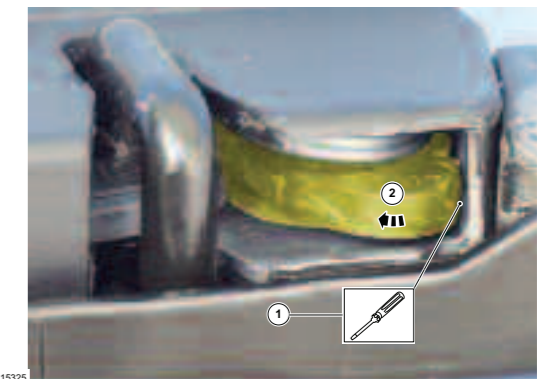
4. From the inside of the vehicle, unscrew the lock striker
5. Cut out the shown section on the plastic cover using a sharp knife and open the plastic cover

1. Open the tailgate with blocked lock striker
2. Cut out the plastic cover and discard



### 6. CAUTION: Secure the lock striker to prevent it from falling down

1. Using a suitable screwdriver to activate the tailgate latch release
2. Insert a suitable screwdriver



7. Renew the tailgate latch
8. To install, reverse the removal procedure.

### Open the tailgate on vehicles with the OLD tailgate latch installed and with unresisted admission to the latch

1. Release the rear seat backrest upper latches on both sides to gain access to the luggage compartment
2. **NOTE:** The plastic cover is due to be damaged within the following step. The plastic cover is part of the new tailgate latch

- Release the liftgate latch.

1. Drill a Ø 6mm hole into the plastic cover and the upper metal plate.
2. Insert a suitable screwdriver in the hole and move it as far as possible to the left to fully release the tailgate latch.
3. Open the tailgate from the inside and renew the liftgate

